

ISO 20000



Management system certification of information technology services

Certification to ISO 20000 confirms that a business' management system complies with this international standard, and the organisation is committed to continually improve the quality of provided IT services.

A good basis for developing ISO 20000 compliant processes is to use ITIL (IT Infrastructure Library). It includes details of best practices and is strongly aligned with ISO 20000.

Benefits of ISO 20000 certification:

- enhances data and information protection
- delivers time and cost savings
- standardises processes to provide more effective IT services
- provides confidence between the user of the IT service and the IT provider
- is an excellent training tool for employees and staff.



Why choose URS?

URS is accredited by the internationally recognised United Kingdom Accreditation Service (UKAS).

The extensive range and high quality of the services provided by URS has attracted more than 40,000 contracts across 32 countries.

Certified organisations can include URS and UKAS logos in their promotional activities.

There are only five registrars worldwide accredited by UKAS for ISO 20000; of which URS is one.

